



Public Document Pack

MEETING:	Penistone Area Council
DATE:	Thursday, 2 December 2021
TIME:	10.00 am
VENUE:	Council Chamber, Penistone Town Hall

SUPPLEMENTARY AGENDA

5 Performance Report Q2 (Pac.02.12.2021/5) *(Pages 3 - 18)*

To: Chair and Members of Penistone Area Council:-

Councillors Barnard (Chair), Greenhough, Hand-Davis, Kitching, Lowe-Flello and Wilson

Area Council Support Officers:

Matt Bell, Penistone Area Council Senior Management Link Officer
Elaine Equeall, Penistone Area Council Manager
Rachel Payling, Head of Service, Stronger Communities
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July to
September
2021

Penistone Area Council Performance Report



Area Council Priorities



These services address the priorities and deliver the outcomes and social value objectives for the Penistone Area Council.

Priority	Service	Contract /Grant	Contract end date	Provider
	Clean, Green and Tidy	£100,000 per annum	Funded until end of March 2022 option to extend further 1 year	Twiggs
	Supporting Vulnerable and Isolated Older people	£70,000 per annum	Funded until December 2021	Age UK Barnsley
	Debt advice service	£12,118	Funded until March 2022	Citizens Advice Barnsley
	Information and Advice service	£10,136	Funded until January 2023	DIAL
	Working Together Grant Supporting Young People	£40,000	July 2022	Various
	Principal Towns		Ongoing	

	Outcome indicator	This Quarter	This year 2021/22	Last year 2020/21	To date
	Clean & tidy activities which involve businesses	14	26	14	174
	Young people making a positive contribution to the design/ maintenance of their local environment	6	13	2	620
	People who feel they have the opportunity to influence the design and maintenance of their local environment	110	117	22	436
	Apprentice and placements created and recruited to	1	2	1	5
	People taking up work experience placements	1	1	0	32
	Young People engaged in volunteering	38	48	13	722
	Activities which involve young people under the age of 18	37	49	2	279
	Community groups supported	21	37	86	634
	New community groups supported	2	2	3	59
	Community car scheme journeys	28	32	4	886
	Adult volunteers engaged	295	520	138	3063
	New volunteers	46	72	40	887
	Residents and young people receiving advice and support	179	321	761	2109
	Residents referred to health and advice	31	52	76	145
	FTE jobs created and recruited to	1	2	3	24.5
	Local spend (average across all contracts)	95%	95%	95%	95.4%
	Volunteer hours contributed (£ value)	£16,213.95	£27,064.35	£13,668.52	£325,788.84
	Volunteer opportunities created	293	404	150	1871
	People achieving a qualification / accreditation	5	5	0	157
	People receiving training	37	51	52	1064

Clean, Green and Tidy Service

Twiggs



214 volunteers supported

551 volunteer hours supported

134 rubbish bags filled (down from last time due to Great British Spring clean)

Tool Bank supported 30 households

This contract provides a service to help maintain a clean , green and tidy environment in the wards of Penistone East and Penistone West. The emphasis is to work **with** the community; incorporating volunteers, local businesses, parish councils and local schools to empower and enable a sustainable approach. This quarter has seen a return in being able to provide support to many more smaller social action projects as restrictions were lifted and volunteers began again to come out for smaller projects, events and one off clear ups. Entry to schools has still been restricted but work with groups and businesses has continued to see an increase.

Highlights

- ✓ 13 (Target 10) Groups and parishes supported, slight increase from the last quarter. Groups worked with this quarter included: Hoylandswaine Church events community group, High Hoyland Residents group, Hoylandswaine residents group, TPEG, Marketeers, Water Meadows Park group, Springvale Community gardens, Royd Community gardens, HB+ Hoylandswaine , Team Green Moor. No new groups have been supported.





- ✓ 10 separate businesses worked with on 14 joint working activities, including continuing to work with Penistone Leisure to introduced Oregano and Fennel which had originally grown in the Penistone Incredible Edible beds, and continuing to procure donations from local businesses such as Hacketts florist, Penistone Funeral Care, Spa and Coop to support volunteers and local community group projects with refreshments and plant donations. Also supporting XPO logistics to provide volunteer opportunities for their staff in projects throughout the area. Regular support from McDonald's at Tankersley, Tesco, Bank End Café and the Waggon and Horses at Langsett.

- ✓ 23 additional projects (target 10) – Twiggs identifying areas for work independently as well as working to support smaller one off project including Bridge well in Penistone, Rockley Furnace reinstating footpaths and steps, clearance of signs at Howbrook and Penistone , clearance to support the Norcroft memorial site, reclaiming benches at Castle Dam, supporting new volunteers at Thurgoland Field and community clean ups in Thurlstone and High Hoyland.



- ✓ 17 individual litter picks undertaken and a total of 68 large black bags of litter removed (significant decrease in amount from 306 in last quarter due to Great British Spring clean in Q1)

- ✓ Support to 6 groups who now independently take responsibility for specific green areas such as Edible Beds maintained by Water Meadows group, Bank end café, HB+ group, Royd Community Gardens, Saunderson Gardens and Springvale community gardens. A big push on the incredible edible has been made this quarter in general linking in the herbs to specific recipes to encourage people to take from these beds. Further work planned for this initiative in the Spring



- ✓ The Twiggs team continues to support new opportunities having trained one new apprentice in our area (who has now moved onto another job with recruitment in place currently) and provided quality work placement experience for one young man as part of the Job Ready programme.

- ✓ Further initiatives supported as part of the Twiggs programme in our area include support to restore benches identified as part of the Age Friendly Barnsley 'Take a Seat Campaign' and it is planned to include experience for people referred through the Social Prescribing route as part of the ' Green prescribing' initiative, which will give people an opportunity to volunteer and improve health outcomes.

Supporting Vulnerable and Isolated Older people Grants

Age UK Barnsley



517 interventions

238 people helped

39 volunteers worked with

£35,125.11 estimated gains in benefits

LOT 1: Social Action and Volunteering

Supporting people one to one through volunteer be-friending, providing specific information and advice for older people, assisting with travel through the community car scheme, and connecting people through small scale activities such as walking for health.

Outcomes from this quarter

Outcomes	Q2	Q1
Number of existing service users 1:1	26	24
Number of new service users 1:1	5	5
Number I&A Service Users	11	16
Community Car Journeys	28	4
Afternoon Outings (subject to cancellation during covid)	3	0
Number Volunteers <i>Existing , active volunteers</i>	22	19



Number of new volunteers; <i>Includes befrienders/good neighbours/car drivers</i>	2		2

Highlights from this quarter

- ✓ 11 (8) new referrals this quarter coming from the social prescribing adviser, family, self-referrals and social services still getting more complex needs e.g dementia and need to refer to Dementia Alliance
- ✓ Two new volunteers enquiring from last quarter now being processed
- ✓ Existing volunteers are now supporting service users with face-to-face visits following easing of restrictions. Continuing to support with activities such as walking for health groups now also assisting with outings and provided support to the Age Friendly event at Cubley Hall.
- ✓ New outings have been introduced including a canal boat trip and visits for tea and cake at local venues including Cannon Hall café and farm shop.
- ✓ There has been an increase incidence of falls in the home resulting in hospitalisation and severe outcomes. Physical activities are being increased with the offer of Tai Chi, walking groups and a new Healthy bones class at Thurgoland.
- ✓ 11 new service users received information and advice. Face to face work has increased now with fuel poverty discussions taking place with all benefit form completions. The total estimated gains through benefits for the period is £35,125.11(£18,636.80 last quarter) Type of advice given - Benefits 9 and travel 2.
- ✓ The community car scheme has only 2 volunteer drivers although efforts are being made to expand on this but to no avail. The number of journeys has increased significantly to 28 (compared to 4 last quarter) as restrictions have been lifted and more people are going out.



Lot 2 – Community Activities

The focus of this is to provide group based activities with an emphasis on achieving health outcomes, activities to engage men, activities to promote intergenerational relationships and creating opportunities where there are none in outlying villages.

Highlights and outcomes for this quarter.

As pandemic restriction started to lift there has been a gradual return to support people to become active again and connect back into groups working within safe covid guidelines.



✓ Pilley Healthy Life group meetings resumed with 11 regular members taking part in a programme of Tai Chi for Arthritis and Falls Prevention.

- ✓ Wortley St. Leonard's Church Afternoon Social group has resumed but membership is down to 4 plus 2 volunteers since the pandemic due to ill health. All members attended the Age Friendly event at Cubley.
- ✓ Crow Edge, Carlecotes, Dunford Bridge is currently conducting a community survey to establish if residents are interested in a local group activities Once the survey has been carried out we will look again at setting up regular walks in the area and we will also consider how to address any other issues that are identified
- ✓ Thurgoland , residents from Churchfields identified as to support establish as a group were taken to the Age Friendly event at Cubley. A new Healthy bones class is being established for this area working with the luncheon club.
- ✓ Silkstone Walk for Health continues to prove popular and it has become a regular social event meeting up in the café afterwards
- ✓ Wentworth Castle Gardens Walk - following the successful launch in May , a second walk was held in August followed by afternoon tea in the conservatory.
- ✓ 2 new groups were established this quarter : **St John's singing group** launched in September with 7 people and 2 volunteers proved to be very popular with a second one planned for October. (promoted through the parish magazine) and the **Happy Vibes Café** at Penistone Leisure aimed at service users with Dementia and their carers providing regular activities to engage and support memory.
- ✓ Penistone Men in Sheds – an open meeting was planned for the start of October. Links are being made to the Penistone Theatre group to help build set and props for the Pantomime in January.
- ✓ Tai Chi Penistone group sessions now between 6 and 11 attending regularly at the Penistone group with some positive outcomes for people with arthritis.
- ✓ Intergenerational work continues with the letter writing programme current with Thurlstone Primary but with other schools planned as restrictions lift.



- ✓ Barnsley U3A groups are starting to re-open now including Board Games, Crown green bowling , patchwork and a number of other groups now meeting at the Scout hut, drop-in planned for October and Social history to re-start at the library, Age Uk continues to support and help promote these.
- ✓ 72 new participants were involved this quarter (significantly higher due to groups opening up and the Age Friendly event at Cubley Hall) and 9 volunteers provided support

Lot 3- Creating and Managing Responsive Networks

The emphasis on this is to create a sustainable network of people and groups who support older and more vulnerable people in the Penistone area. The Supporting Older People in the Penistone Area (SOPPA) has been created to take this forward. Covid restriction have meant that the group still have had to meet virtually which has had a limited impact but partnerships continue informally through regular contacts to support service users.

Age Friendly Penistone

The work started in Penistone continues to feed into the Barnsley Age Friendly campaign with 2 Age Friendly awards received in the Penistone area, and previous work undertaken from the survey in Penistone feeding into the Age Friendly Barnsley Action plan. The Age Friendly Penistone event held at Cubley hall was very well attended and a focus on health and falls prevention was given through a demonstration and taster session in Tai Chi.



Barnsley Citizens Advice

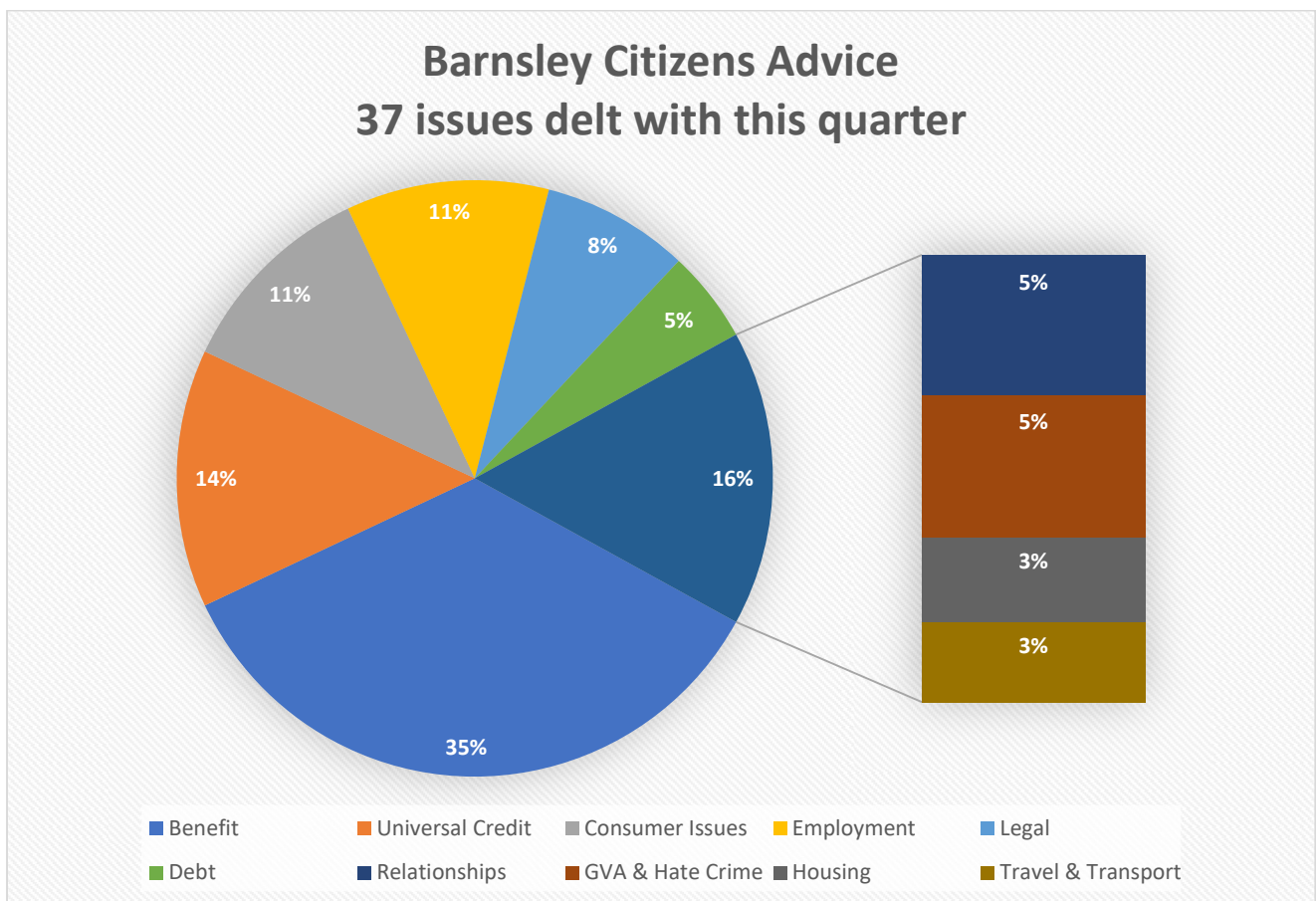
23 people supported (287 since start)

£1m of debt managed (£1,136,084 since start)

£23,629k of benefits claimed (£169k since start)



The advice service has supported clients with a variety of different issues, but as in previous years, the most common are Benefits and Tax Credits, Debt, and Universal Credit. As well as improved financial outcomes the support provided by the advice service also helps to improve health and wellbeing, reduces client stress, and improve resilience by increasing the client's ability to cope through self-help. The number of clients seeking debt advice continues to be low due to County Courts still not processing routine cases it is anticipate that this will change as they open and debt recovery action returns to normal. All advice has been transferred to Adviceline and email services due to the ongoing situation.



DIAL Barnsley

106 enquires made

£87,39 benefits claims supported

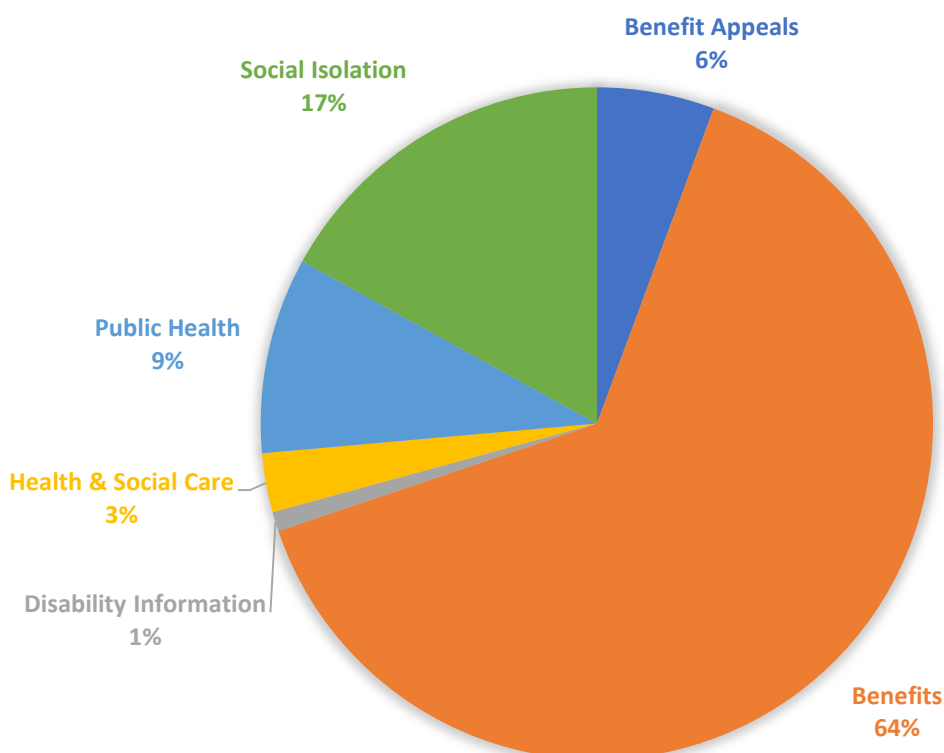
60 hours of volunteer involvement

For every £1 invested in the project £23 returned to the area



The DIAL contract reduces the financial exclusion of residents and works towards lowering anxiety. During the last quarter, the contract continued to rely on telephone appointments for form completion and advice along with Public Health Advice and guidance. Although they have not been meeting people face-to-face people received comprehensive telephone advice. Plans are being made to make a return to a face to face advice in the coming months once risk assessments have been carried out in the Penistone town hall.

DIAL Barnsley 106 Issues Delt With



Supporting Young People Grant Fund

This grant fund was set up in May 2021. All projects funded under this were delayed in getting started due to the effects of the Pandemic. Most have now made a start with the exception of Penistone Grammar School which will be reported on at the next quarter.



**Ad
Astra**

39 people supported in sessions
8 sessions delivered
540 leaflets handed out

Ad Astra – providing gender specific mental wellbeing sessions to pre-16 pupils at Penistone Grammar.

Project Highlights

- ✓ Started in September with the face to face contacts , for safety reasons delivering two lunch time sessions Monday and Thursday with just two staff in each session to protect the staff team and to reach more young people.
- ✓ Spoke to over 600 young people about our work and why we were in school and handed leaflets 540.
- ✓ By the end of September had regular young people coming along to see people in the Dining Hall
- ✓ Space a major issue as the area being used as an area for pupils with suspected covid to sit. So spoke to several young people at their dining table/area.
- ✓ The first group Y11 pupils (although this is not in the remit) desperate for a conversation about their future -their prospects for further education and they wanted a bit of careers support. Provided an opening to see others
- ✓ Issues that have been discussed with the young people currently are around self-esteem and body image. Diet, food issues and healthy lifestyles have been discussed.
- ✓ The other area that has some young people concerned is positive and healthy relationships
- ✓ Will be carrying out baseline survey with young people once approved by staff in school to show impact of support
- ✓ Continuing to work the school to look at ways of improving the delivery space for the young people unfortunately like all schools' space is at a premium and in short supply.
- ✓ Will continue with twice weekly visits in the hope that a fresh space can be found but will continue walking around the dining hall area and speaking to the young people and supporting their needs.

Angel Voices

28 people attending

13 volunteers

5 workshops

13 people going on to formal training/qualifications



Angel Voices – community based singing workshops, culminating in community performance events to raise funds for charity . £465 raised for local charity so far from one performance event. A number of very positive outcomes demonstrated so far for young people with various needs.

Project highlights this quarter

The impact on the local community has been extremely noticeable, children have been learning about techniques that help their physical health and mental well-being that they have taken home to their families and friends.

People in shops have said how nice it is to see events in the community which has also allowed for publicity via word of mouth.

Workshops have been moved around surrounding areas of Penistone such as Millhouse Green and Cawthorne. E-mailed plenty of schools and venues to host events and workshops, it can be difficult to get in touch with the right people to make arrangements. Suggestions needed for other places to hire that may need some money after the effects of the pandemic to continue the project in new areas.

To promote the workshops to local and surrounding areas of Penistone have used social media with plenty of posters and photos showing how much the workshops are expanding and how much the children are enjoying them. Also been to Penistone FM multiple times to talk about the workshops and the benefits they are having on young people after the pandemic



Anti-bullying strategies in place for the workshops to ensure that everyone is safe and comfortable to participate. The small groups will never have the same people in each time and they work with different coaches and volunteers to ensure a rounded experience and education during the workshops. This aids with preventing “cliques” and social exclusion. The children and young people are engaged throughout with activities

Penistone FM

21 people attending

4 people in digital techniques

7 projects produced and ready for distribution



Active Minds project Penistone FM – to train a core group of young people in broadcasting skills who would then engage with other young people to provide their experiences and advise for others via podcasts. Trainees have been covering events over the summer period to learn new skills.



Project highlights

- ✓ launched the project in July after a delayed start using press contacts and shared the news across all the local newspapers online and in real life and on Penistone FM and BBC Radio Sheffield.
- ✓ Targeted parents and carers of young people
- ✓ Contact made with NHS CAMHS service for referral
- ✓ First series of workshops delivered in spite of some young people needing to have time out due to Covid



Penistone FM
20 Jul · 🌐

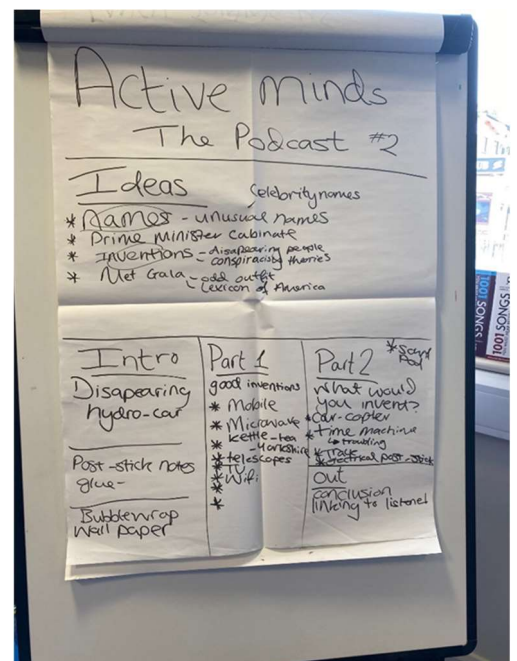
A big thank you to [BBC Radio Sheffield](#) for having us on last night to talk about our brand new project 'Active Minds'. If you missed it you can catch it again.

And if you want to apply then go to <https://www.penistonefm.co.uk/active-minds/>



BBC.CO.UK
Sile Sibanda - 19/07/2021 - BBC Sounds

- ✓ Work started on podcasts for young people around experience in the Pandemic
- ✓ Links made to other projects for young people to support with publicity



Penistone Girl Guiding



Project overview to support young women through positive experiences and activities to enhance self esteem and wellbeing as part of a 'Challenge' Badge and local event

Project Outcomes

Children and young people become aware of 5 Ways to wellbeing	The challenge badge syllabus The activity day themes	300 children and young people over 1-12 months (some of these will benefit from both the badge and the event so this is single beneficiaries)
Children and young people sharing challenges and adventure to improve their wellbeing	The challenge badge syllabus The activity day themes	300 children and young people over 1-12 months

Covid has led to delays in the project as well as the activity centre being really busy and booked up for the end of summer.

The badge syllabus has been circulated and a number of units are taking part in the challenges, although none have yet completed it as it was launched in August 2021 in time for the start of meetings in September. A competition was held to design the badge with two brownies declared joint winners for the design.

The activity day is booked for the last Saturday in March 2022, with lots of interest already.



Penistone Leisure Centre

The project aims to provide a number of activities to support young people with their health and well being. A start has been made on some of the sessions but there have been delays due to changes in staffing and the effects of the pandemic. More detailed updates will be available in the next quarter.

Main activities

Smash Hit

Teen boxing sessions for 11-14 years. Started in July now has 8 regular attendees but some sessions have had up to 12 attend. The instructor has recently left so once a new instructor has been employed it is intended that the programme will continue with more sessions just before Christmas.

Calm Kids

Aimed at Children 5-11years providing activities to calm and reduce stress and anxiety. 14 volunteers have come forward and are in training to support this programme which is planned to start November/ December

Sensational

Aimed at children with additional needs aged 0-5years. The focus will be to provide a stimulating environment using specialised equipment. Volunteers are still in training to support delivery of this which is likely to start late in October/ early November

Boot Camp

Intensive 2 day resilience training for young people 11-18years. This is still in planning working with partners in TADS and Youth Service

Teen Skate

Due to start mid December. Open to all age young people but sessions to be split for specific age ranges.

Family Boot camp.

Still in planning . To take place on Saturday mornings and designed to complement the Boot camp sessions for young people.